

## Quality Policy

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### A Policy Commitments

Prebuilt recognises its responsibility to meet all client expectations. This commitment extends to ensuring that the organisation's operations do not place any stakeholder at risk from the activities undertaken. All building and relevant legislation will be adhered to and reviewed for updates.

### B Responsibilities

#### Prebuilt Management will:

- Maintain an integrated management system (IMS) that conforms to ISO 9001: 2016 Quality Management System, including the setting of Quality objectives and targets and continual improvement.
- Understand the needs of the client.
- Provide written procedures and instructions to ensure consistent systems of work.
- Ensure compliance with legislative requirements and current industry standards.
- Provide information, instruction, training and supervision to office staff, workers, supervisors and subcontractors to ensure they are able to suitably perform their duties.
- Provide and maintain resources to meet the company's quality commitments and meet our objectives and targets.
- Promote continual improvement at all levels of the workforce.
- Maintain and improve customer satisfaction.

#### Each Department manager will:

- Implement this policy in their area of responsibility.

#### Staff will:

- Follow all policies and procedures in our IMS.
- Ensure client satisfaction
- Provide feedback to management on non-conformances and opportunities for improvement.

### C Application of the Policy

This policy applies to Prebuilt Residential and Prebuilt Commercial.

Prebuilt provides this policy to all contractors, sub-contractors and other interested parties on request and it is available on our website.



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Managing Director

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